



## **Community Center Survey**

### **Summary of Results**

The Surfside Community Center, located at 9301 Collins Avenue, was built over forty years ago. This unique facility is the site of many of the Town's civic activities, special events and public meetings.

The Town of Surfside is currently assessing the needs & future of the Surfside Community Center. As part of the information gathering process, the Community Center New Construction Committee decided at a meeting held on Thursday, March 24, 2005, to send a survey out to Surfside residents. The purpose of the survey was to obtain community input regarding the Community Center project.

- Three thousand, two hundred and thirty-four bilingual surveys (English & Spanish) were mailed.
- The surveys could be returned to Town Hall by fax, regular mail, e-mail or hand delivery.
- The response date was Monday, April 18<sup>th</sup> 2005.
- Completed questionnaires, postmarked by the specified date, were included in the result tally.
- As a point of interest, only two of the surveys were returned by electronic mail.
- The Town received 285 responses by the designated date; 262 in English and 23 in Spanish.
- This represents almost a 9% response rate (.0867) overall.
- Additional survey forms were returned after the response date. They were not included in the tabulated results. However, the information contained therein is considered with equal regard as part of the public record, and will be available for review.

The response options listed in Question 2 are:

Daily, Weekly, Monthly, Occasionally, Often, and Not Specified

The Spanish version of Question 2 has a translation omission on the form. It does not ask respondents to identify what they have utilized at the center. It only asks how often they have utilized the center. Fortunately, a number of individuals answered the question by virtue of the comments that they shared with us.

The present survey is one communication tool designed and utilized to glean community feedback for the proposed Community Center project. The assessment process continues.

Surfside Community Center Survey Matrix  
April 2005

Q. 1 Have you, or family members utilized the Community Center?									
Yes	NO	Unanswered							
234	49	2							

Q. 2 If YES, what have you utilized? And how often?																			
Pool		Snack Bar		Library		Meeting Rooms		Auditorium		Exercise Classes		Adult Classes		96 <sup>th</sup> Street Park		Religious Activities		Tourist Bureau	
Daily	5	Daily	0	Daily	1	Daily	0	Daily	0	Daily	0	Daily	0	Daily	0	Daily	0	Daily	0
Weekly	35	Weekly	9	Weekly	21	Weekly	1	Weekly	1	Weekly	29	Weekly	4	Weekly	1	Weekly	0	Weekly	0
Monthly	10	Monthly	3	Monthly	24	Monthly	1	Monthly	0	Monthly	0	Monthly	0	Monthly	0	Monthly	0	Monthly	0
Occasionally	19	Occasionally	2	Occasionally	18	Occasionally	1	Occasionally	2	Occasionally	1	Occasionally	1	Occasionally	0	Occasionally	1	Occasionally	1
Often	30	Often	8	Often	13	Often	1	Often	0	Often	0	Often	0	Often	0	Often	0	Often	0
Not Specified	47	Not Specified	9	Not Specified	41	Not Specified	9	Not Specified	12	Not Specified	3	Not Specified	3	Not Specified	0	Not Specified	1	Not Specified	3
Once	3	Once	1	Once	2	Once	1	Once	1	Once	3								
Twice	3	Twice	1																
Water park		Private/Birthday Parties		Game Room		Concerts/Festivals		Children's Classes		Voting		Beach Access		Summer Camp		Not Answered		Unspecified Utilization	
Daily	0	Daily	0	Daily	0	Daily	0	Daily	0	13	12	7	2	Holiday/ Weekends – 1 Weekly – 1 Years Ago – 1 Some Years – 1 Once a Week – 3 Once of Twice – 3 Occasionally – 1					
Weekly	1	Weekly	0	Weekly	6	Weekly	1	Weekly	1										
Monthly	1	Monthly	0	Monthly	3	Monthly	1	Monthly	0										
Occasionally	1	Occasionally	4	Occasionally	3	Occasionally	10	Occasionally	0										
Often	1	Often	0	Often	2	Often	2	Often	0										
Not Specified	5	Not Specified	8	Not Specified	6	Not Specified	8	Not Specified	1										
		Once	2																
		Yearly	1																
Q. 2 Spanish Responses: Use of Community Center																			
Once a Week – 1 20 Times – 1 Library Frequently – 1 Daily in Summer, Frequently Other Times – 1 Volunteer at Library – 1 Frequently Attend Exercise Classes – 1 Pool and Party – 1 Center During Summer – 1 Many Times to Attend Various Activities - 1 Used the Pool – 1 Used it 4 Times – 1 3 Times per Week for Yoga, Parties, and Aerobics – 1 Beach, Snack Bar, and Library – 1 4 to 5 Times per Week – 1 Used 6 Times – 1 Used 4 to 5 Times – 1 6 Times per Year – 1 Once for Swimming Lessons – 1 Used it Frequently – 1																			
Q. 2 Other																			
Restrooms – 2 Showers – 4 Picnic Tables – 1																			
Q.2 Scale Interpretation																			
Daily – 5 to 7 Times per Week Weekly – 1 to 4 Times per Week Occasionally – Less than 6 Timer per Year or Several Times per Year Often – 6 to 12 Times per Year, In Summer or Summer Weekends or “Frequently”																			

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**April 2005**

<b>Q. 3 If NO, why not?</b>									
No Time	Building Old, Smells, Unappealing	Personally, Too Old	Programs Offered do not interest me	No programs for Seniors	No programs for Very Young Children	Facility/Rooms Unclean	Rooms Too Cramped	Unanswered	Unaware of what it offers.
14	19	1	11	1	1	7	2	3	6
Library Poor	Ill-health	Inconvenient Hours	Kids Grew Up	Pool is Old	Not Necessary for Me/Us	Other			
5	3	10	2	1	6	Prefers Beach – 2 New to Neighborhood – 2 Classes too Expensive – 1 I'm a young 70, I think of as an old age center – 1 I don't want anymore – 1 No occasion to do so – 1 City does not promote or provide incentives to the residents to use the facility - 1			

<b>Q. 4 What would you like to have as part of your Community Center?</b>									
Pool	Snack Bar/Coffee Bar	Restaurant/Cafeteria	Outdoor Cafe	Library	Gymnasium	Weight Room	Basketball Court (s)	Volleyball Court (s)	Tennis Court (s)
66	53	19	2	79	52	43	15	5	6
Auditorium/Theatre/Ball Room	Games Room (Ping Pong, Billiards)	Dance Studio	Music Room	Yoga Studio	Computer Center/Media Center/ Internet Access	Hot Tub/Jacuzzi Spa/Steam Room	Ocean View	Better Landscaping	New Elevator
38	41	3	2	6	13	17	28	12	1
Covered Walkway Crosswalk, Bridge From parking to bldg, Traffic Light	Lockers/Showers	Better Physical Equip't/Treadmills	Diving Board Better Pool Deck Chairs & Equip't	Waterslide	Walking Path/Beach Access	Park	Toddler Gym Swings Climbing/Playing	Hammocks/Picnic Area	Clean Restrooms
4	13	45	9	7	8	10	7	7	6
Water park	Party Rooms	Facilities Catering	Children's Park/Play Area	Multi-purpose Rooms Mtg Rooms/Conf. Rm	Dog Park	Barbecue Equip't	Shaded Area	Day Care	Not Answered
14	15	6	6	10	5	5	12	6	75
<b>Q. 4 Other</b>									
Wind-Surfing Rentals – 1 As Many Uses As Possible – 1 Racquetball Court -1 Good A/C – 1 Good Sound System – 2 Play Room for Babies – 1 Outdoor Concrete Beach Showers – 1 Place for Skateboarding/Rollerblading – 1 Covered Parking – 1 Senior Center – 1 Job/Career Center – 1 Environment Appreciation Room – 1 Tourist Bureau – 1 Welcoming Entrance with view of Sea and Pool – 1 Community Room – 1 Nothing - 1									

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Q. 5 What is your age?									
20 – 24 years	25 - 29 years	30 – 34 years	35 – 39 years	40 – 44 years	45 – 49 years	50 – 54 years	55 – 59 years	60 – 64 years	65 – 69 years
1	1	20	36	25	26	31	22	26	20
70 – 74 years	75 – 79 years	80 – 84 years	85 – 89 years	90 years or more	Unanswered				
29	18	9	3	1	17				

Q. 6 Including yourself, how many people live in your household?									
1	2	3	4	5	6	7	8 or more	Unanswered	
55	115	54	37	14	1	0	0	9	

Q. 7 Of those living in your household, how many are minors?									
0	1	2	3	4	5	6	7 or more	Unanswered	
195	36	33	8	1	0	0	0	12	

Q. 8 Do you live in a Condo/Apartment or Single Family Home?									
Condo/Apt.	Single Family Home	Other	No	Yes				Unanswered	
85	181	3	3	1				12	